

H2H: FAQ's

How do I volunteer?

To volunteer, fill out the [Volunteer Sign-up Form](#) (PDF) and email it to karens@whatcomvolunteer.org or fax or mail it to Whatcom Volunteer Center. You can also contact Karen Saupe at Whatcom Volunteer Center at 360.734.5121 x173.

How do I sign up to receive furniture?

To receive furniture, you **must be referred by a case manager with a partner agency**. Some of our partners include: Whatcom Homeless Service Center, Opportunity Council, Catholic Community Services, Pioneer Human Services, Lydia Place, Evergreen Aids Foundation, Womencare Shelter and Brigid Collins. Please contact Karen Saupe if you have questions about your status as a partner agency.

I am a case manager. How can my client receive furniture?

If you work for a partner agency, you can enroll a customer by filling out the [Furniture Request Form](#) (PDF) and email it to karens@whatcomvolunteer.org or fax or mail it to the Whatcom Volunteer Center

How can I donate?

To donate, fill out the [Furniture Donation Form](#) (PDF) and email it karens@whatcomvolunteer.org or fax or mail it to Whatcom Volunteer Center.

What can I donate?

Nearly any furniture or household item can be donated. Please do not donate items you would not want in your own home. For more information, see the What can and can't I donate? section on our home page. Remember, we will only take items customers have requested. Contact Karen Saupe at 360.734-5121 x173 to find out if your item is needed.

I need to get rid of my couch (or other item) immediately. Can you take it?

We will pick up items based on customer need. If you want to donate an item and there is no current need, we can't take it. If you are unable to hold onto it, we suggest you donate it to another organization.

Are donations tax deductible?

Yes. Donors determine the value their items and get a receipt from The Opportunity Council.

What are the benefits of getting involved with this program?

For donors, you will have a tax-deductible way to donate your furniture without having to move it yourself. For customers, you will receive furniture and household items that will make it easier to live in your new home. For volunteers you will have the knowledge that you made 2 people happy that day.

Can I drop items off at the Whatcom Volunteer Center?

No. We cannot store items at our office or in an off-site warehouse.